

PD CEN/TS 16850:2015



BSI Standards Publication

# Societal and Citizen Security — Guidance for managing security in healthcare facilities

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**National foreword**

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A list of organizations represented on this committee can be obtained on request to its secretary.

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# CEN/TS 16850

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English Version

## Societal and Citizen Security - Guidance for managing security in healthcare facilities

Sécurité sociétale du citoyen - Lignes directrices pour  
gérer la sécurité dans les établissements de santé

Schutz und Sicherheit der Bürger - Leitfaden für das  
Sicherungsmanagement in Gesundheitseinrichtungen

This Technical Specification (CEN/TS) was approved by CEN on 27 July 2015 for provisional application.

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## **European foreword**

This document (CEN/TS 16850:2015) has been prepared by Technical Committee CEN/TC 391 “Societal and Citizen Security”, the secretariat of which is held by NEN.

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## Introduction

Security of healthcare facilities is very important for effective and high quality medical treatment. It is a very wide area and the primary objective of this Technical Specification (TS) is to provide all responsible persons, within healthcare facility, with guidelines on how to manage security.

This is not a management system standard. This TS is giving an opportunity to be more specific in proposed security measures, which leads to better security of healthcare facility staff, patient and other people, who are visiting such a facility. There is also an important fact that this TS is not a closed project and we are expecting further development of this document.

Management of security in healthcare facilities is a dynamic process and this TS proposes guidelines, which help responsible persons have a choice from different techniques for how to improve security.

It is important to emphasize that across the European Union there are several regulatory and legislative limitations for use of security techniques and technologies, so it is important to take these limitations into account. Use of the guidelines may vary based on the health care system in each country of the European Union.

## 1 Scope

This Technical Specification provides guidance for managing security in healthcare facilities. It covers the protection of people, critical processes, assets and information against security threats.

This Technical Specification applies to hospitals and places that provide healthcare services, such as - but not limited to - psychiatric clinics, homes for the elderly and institutions for the handicapped. It also applies to self-employed practicing healthcare professionals. It does not apply to occupational health and safety and fire safety.

This Technical Specification is not a management system standard. However it can be applied as part of a management system, such as with EN ISO 9001.

## 2 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

- 2.1 controlled area**  
area which has specific controls to restrict access to authorized persons only
- 2.2 targeted violence**  
situation where an individual, individuals or group are identified at risk of violence, usually from another specific individual such as in cases involving domestic violence

Note 1 to entry: Often, the perpetrator and target are known to each other prior to an incident.

## 3 General guidance

### 3.1 Approach

Security management for a healthcare facility (HCF) should:

- be consistent with other policies;
- be documented, implemented and maintained;
- be visibly endorsed by top management;
- provide a framework which enables the specification of security management objectives and targets;
- be consistent with the organization's risk management;
- be communicated to all employees, patients and other stakeholders; and
- respect the rights of patients and visitors.

### 3.2 Context of the HCF security management

The HCF should determine internal and external issues that are relevant to its purpose and that affect its ability to achieve the intended level of security within the HCF.

The context should be taken into account when establishing, implementing, maintaining and continually improving the HCF security management (system).