

JOINT JEDEC/ECIA/IPC STANDARD

Customer Notification Standard for Product/Process Changes by Electronic Product Suppliers

J-STD-046

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CUSTOMER NOTIFICATION STANDARD FOR PRODUCT/PROCESS CHANGES BY ELECTRONIC PRODUCT SUPPLIERS

(From Board Ballot JCB-16-40, formulated under the cognizance of a joint industry working group with the JC-14.4 Committee on Quality Processes and Methods, ECIA, and IPC.)

1 Scope

This standard is applicable to suppliers of, and affected customers for, electronic products and their constituent components.

This standard establishes the requirements for timely customer notification of changes to electronic products and associated processes.

2 Terms and definitions

approved supplier agent: A direct sales channel, an authorized manufacturer's representative, or an authorized distributor.

authorized distributor: A distributor that has an ongoing, contractual relationship with the supplier and a written agreement to sell the supplier's product.

change, (product or process): An alteration to the product or process, which may be a major change or a minor change.

NOTE 1 A major change is a change that may affect the form, fit, or function of the product or adversely affect the quality or reliability of the product.

NOTE 2 A minor change is a change that does not affect the form, fit, function, quality, or reliability of the product.

component: A constituent part.

customer: Any organization that:

- 1) has purchased the product from the supplier within the past two (2) years and has a contract or purchase agreement with Process Change Notice (PCN) requirements, or
- 2) has requested (and the supplier has agreed to provide) PCN information, or
- 3) is an approved supplier agent and has purchased the product within the past two years.